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**PRAEMA BODY ESSENTIALS**

Aromatherapy & Affiliated Products  
ABN 67 579 814 030

The General Manager  
Midland Nissan  
Great Eastern Highway  
MIDLAND WA

Dear Sir/Madam,

We had recently purchased a Nissan Xtrail from your organization and throughout the negotiating phase we had the pleasure of being looked after by Mr. Steven Rose.

We would like to take this opportunity of commending Mr. Rose on the very good service he had provided us with and we were impressed by the honest way in which he had conducted himself and business in general. He seemed to go out of his way to accommodate our requests to the best of his ability.

In our search for this vehicle and others we had come across a number of sales persons and in most cases we came away with the notion of firstly being pressured into buying their vehicle and secondly not being given honest information about the vehicles we were purchasing at the same time not affording the other companies sufficient credit for their products. It was very refreshing and pleasant to deal with Mr. Rose.

We will have no hesitation in recommending Mr. Rose and in turn your organization to prospective buyers should the opportunity arise.

We wish Mr. Rose all the best and commend him on the "good bridges he has built" with us.

With best regards,

Yours faithfully,

DENZIL & MARLENE PARTRIDGE

22 October 2003